



May 4, 2020

Dear Doctor,

We hope this letter finds you, your family and your staff in good health.

As most of you know, my office has seen a limited amount of your emergency patients over the last several weeks. It has been exceedingly difficult practicing with the amount of limited PPE which is available to us.

I would like to share with you some things myself and staff are doing to prepare for the new "normal" when given the go ahead by the Governor of Pennsylvania to resume practicing. We anticipate having to practice under COVID-19 guidelines.

1. Phone screening of all patients for COVID-19 and ensuring patients have been practicing all CDC guidelines regarding COVID-19.
2. Requesting patients come directly from home to their scheduled appointment or allowing for a change of clothes if coming from their working environment.
3. We plan on seeing only one patient in the office at a time.
4. Patients are required to wear a mask to their appointment, or one will be provided to them prior to entering the building.
5. My staff and I are taking our temperature prior to the start of each day and documenting it in a daily log.
6. Patients will have their temperature taken upon arrival and required to wash hands in the restroom or use hand sanitizer when available before being seated.
7. We are disinfecting all areas of the office after each patient leaves the building, before allowing the next patient to enter. We are limiting the areas the patient can touch or encounter.
8. There are many other items we are doing differently to prevent the spread of COVID-19.

Wearing additional PPE and added additional asepsis practice will decrease the number of patients we can treat daily as prior to COVID-19. We will continue to do our very best to take care of your patients' endodontic needs in a timely manner.

Two of our operatories have been renovated to create a dental negative pressure treatment room. This will allow approximately 12 air exchanges in each treatment room every hour. Please let your patients know we have taken numerous safety measures to our office to allow for a more sanitary office environment.

Over the last 7 weeks, I have spent countless hours re-organizing and cleaning the office to make it a more sanitary place for your patients to be treated. I have accumulated over 25 hours of online webinars related to COVID-19 and will continue to stay current on all new developments with COVID-19.

Patient and staff safety are our top priority.

Stay well and safe,

A handwritten signature in black ink, appearing to read "Anthony R Harlacher". The signature is fluid and cursive, with a long horizontal stroke at the end.

Dr. Anthony R Harlacher  
570-620-6625 cell